### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

# Disease Management and Get Healthy Benefits

Kentucky Medicaid will offer the following disease management programs described on pages 10.26through 10.40.

- Diabetes Initiative
- COPD/Adult Asthma Initiative
- · Pediatric Obesity Initiative
- Cardiac Heart Failure Initiative
- Pediatric Asthma Initiative

Medicaid members may select from one of the following Get Healthy Benefits upon successful participation for one year in a disease management program and completion of a Centers for Disease Control and Prevention recommended age and periodicity screening guidelines:

- Limited allowance for dental services not to exceed \$50
- Limited allowance for vision hardware services not to exceed \$50
- Five visits to a nutritionist (registered dietician) for meal planning and counseling
- Two months of smoking cessation through a local health department, including two months
  of nicotine replacement therapy

Members will have six months after selecting a Get Healthy Benefit to access the benefit. Failure to access the benefit in within six months will result in loss of the benefit.

Additionally, any individual who no longer participates in the Medicaid program will be immediately ineligible to access a Get Healthy Benefit.

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## STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

## **Diabetes Initiative**

# **Program Description**

The Department for Medicaid Services (DMS), Division of Medical Management and Quality Assurance (MMQA) implemented this initiative to provide the following goals:

- To improve quality of life for members with diabetes.
- To educate the members to be better prepared to manage their diabetes.
- Promote appropriate use of healthcare resources.
- Decrease work absences.
- Improve self-management of diabetes.
- Standards of Care adopted and guidelines followed by providers and members.

This initiative has targeted the age ranges of eighteen (18) years of age and older. The counties selected to participate in the pilot include Bell and Floyd.

Introductory letters were initially forwarded to providers and members. We wish to continue to encourage our healthcare providers for their input and assistance with this initiative. DMS MMQA continues to look forward to partnering with our providers, health departments and community resources to improve the lives of Kentuckians affected by diabetes.

Specific guidelines (for example) include the American Diabetes Association (ADA). A chart abstraction was performed that included diabetic history, symptoms/findings-blood pressure, A1c, proteinuria, lipid profile, microalbuminuria, foot exam, eye exam.

Member and provider mailings to continue every quarter. A newsletter is one format to provide educational information. Staff are available to assist with member calls, and nursing staff to answer questions as needed.

## Clinical Guidelines and Standards

American Diabetes Association (ADA)

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

## Summary Data and Map Diabetes

Member Population = Females and Males with an age range over the age of 18 CY 2005



Original Member Letter and Provider Letter Mail Out

County Name	Unduplicated Member Count	Unduplicated Provider Count	Member Opt Out	
BELL	526	24	13	
Floyd	755	29	26	
Grand Total	1,281	53	39	

#### First Quarter Original Member Newsletter Mail Out

County Name	Unduplicated Member Count
BELL	513
Floyd	729
Grand Total	1,242

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# Eye Brochure Original and First Quarter New Member Mail Out

County Name	Unduplicated Member Count	Member Opt Out	FH Identified	100000000000000000000000000000000000000	GRNAD TOTAL FOR MAIL OUT
BELL	526	13	15	617	
Floyd	755	26	21	490	
Grand Total	1,281	39	36	1,107	2,078

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### COPD/Adult Asthma Initiative

#### **Program Description**

The Department for Medicaid Services Division of Medical Management and Quality Assurance has implemented the COPD/Adult Asthma Disease Management Program. The pilot counties selected include Letcher, Perry, and Whitley.

The goals of this program:

- Improve quality of life for members with COPD and /or asthma.
- Educate members to be better prepared to manage their COPD and/or asthma.
- Prevent acute exacerbations of asthma.
- Prevent admissions to the hospital and emergency department visits.
- Promote appropriate us of healthcare resources.
- Minimize work absences.

Introductory letters to be forwarded to healthcare providers and members. Members identified to have COPD and/or asthma will receive newsletters to include an example of an asthma action plan (following the National Heart, Lung, and Blood Institute Guidelines), COPD, asthma and smoking cessation educational information. The members will be encouraged to contact their healthcare providers to schedule an appointment for evaluation, and establishment of a plan of treatment.

The Department for Medicaid Services, Division of Medical Management and Quality Assurance to partner with our providers, health departments, and community resources to improve the lives of Kentuckians affected by COPD and/or asthma.

#### **Clinical Guidelines and Standards**

National Heart, Lung, and Blood Institute (NHLBI)

• National Institutes of Health (NIH)

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## STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

## Summary Data and Map COPD / Adult Asthma

Member Population = Females and Males with an age range over the age of 18



# Original Member Letter and Provider Letter Mail Out

County Name	Unduplicated Member Count	Unduplicated Provider Count	
LETCHER	153	29	
Perry	183	47	
Whitley	211	62	
Grand Total	547	138	

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### **Pediatric Obesity Initiative**

#### **Program Description**

The target population for this program is members age 5-12 identified with diagnosis of obesity.

The goals of this program are to:

- Improve the quality of life.
- Educate the parent and child to promote healthy weight and physical activity.
- Prevent medical complications and co-morbidity's.
- Promote appropriate use of heath care resources.
- · Decrease school absences.
- · Improve self-esteem.

The methods for identifying these members were paid claims and pharmacy data. We will also accept member and provider referrals to this program.

The Department for Medicaid Services, Division of Medical Management/Quality Assurance is asking the providers assistance in coordinating this implementation. We are planning to approach public health and the school system as partners in this program. The providers will receive a letter that includes a copy of the member letter, HRA assessment "Food for Thought" questionnaire and a tips for healthy eating and physical activity. The Regional Medicaid Nurse will be available to support this program via provider and member education.

Information will be distributed through mailings; the goal is to make this information available via web site, health fairs or classes and partnerships with pharmaceutical companies. This program will be implemented the week of September 26, 2005. Additional mailings will include educational materials on nutrition guidelines, food pyramid and physical activity education.

#### Clinical Guidelines and Standards

• Center for Disease Control (CDC)

National Heart, Lung, and Blood Institute (NHLBI)

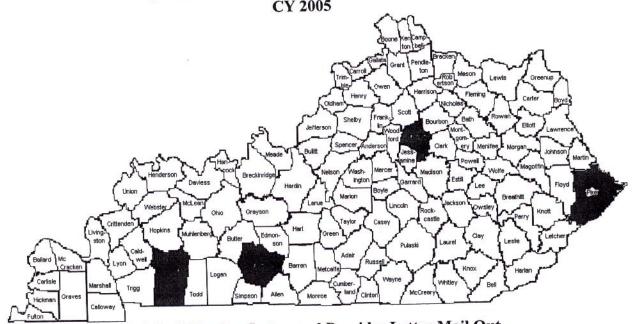
American Academy of Pediatrics (AAP)

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## STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

# Summary Data and Map Pediatric Obesity Member Population = Females and Males with an age range 5 to 12 CY 2005



Original Member Letter and Provider Letter Mail Out

County Name	Unduplicated Member Count	Unduplicated Provider Count	Member Opt Out	
CHRISTIAN	41	33	3	
Fayette	92	95	2	
Pike	124	65	0	
Warren	16	53	0	
Grand Total	273	246	5	

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### First Quarter Original and New Member Newsletter and Provider Newsletter Mail Out

County Name	Unduplicated Member Count	Unduplicated 1Q New Member Count	Members found in both original and 1Q Data	Provider Count
CHRISTIAN	39	13	12	33
Fayette	90	95	51	95
Pike	124	58	49	65
Warren	16	27	10	53
Grand Total	269	193	122	246

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## STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

## Cardiac - Heart Failure Initiative

## **Program Description**

The first initiative for the Cardiac Disease Management Program will be Heart Failure. The target population for this program is members 20 years and older (including dual members of Medicare and Medicaid) identified with diagnosis of Heart Failure. We will exclude diagnosis of heart failure with renal failure requiring renal dialysis and members in long term care facilities.

The goals of this program are:

- · To improve quality of care.
- Prevent or delay complications.
- Promote continuity of care.
- Promote efficient use of healthcare resources.
- Improve self-management of heart failure.

The methods for identifying these members were paid claims and pharmacy data. We will also accept member and provider referrals to this program.

The Department for Medicaid Services, Division of Medical Management/Quality Assurance is asking the providers assistance in coordinating this implementation. We are partnering with the Kentucky Heart Disease and Stroke Prevention Program in the Department of Public Health and the American Heart Association. The providers will receive a newsletter containing some of the educational information that was provided in the member's newsletter, and "Tracking Your Symptoms" chart. Also included in the provider packet will be the American Heart Association "Get With The Guideline<sup>sm</sup> – Heart Failure" and the web site for "The American College of Cardiology/American Heart Association (ACC/AHA) 2005 Practice Guideline Update for the Diagnosis and Management of Chronic Heart Failure in the Adult" summary article. The Medicaid Nurse will be available to support this program via provider and member education.

Educational materials and information will be distributed through mailings. The goal is to make these educational materials and information available via the World Wide Web, health fairs or classes and partnerships with pharmaceutical companies. This program will be implemented the week of October 21, 2005. Additional mailings will include educational materials on specific topics concerning Heart Failure.

"The American College of Cardiology/American Heart Association 2005 Practice Guideline Update for the Diagnosis and Management of Chronic Heart Failure in the Adult" and the American Heart Association "Get With The Guidelines"—Heart Failure" are the guidelines used in this Cardiac Disease Management program.

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### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### Clinical Guidelines and Standards

- "American College of Cardiology / American Heart Association 2005 Guidelines for Heart Failure Update for the Diagnosis and Management of Chronic Heart Failure".
- AHA "Get With The Guideline<sup>sm</sup> Heart Failure".
- QAPI Heart Failure Quality Indicators.

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

# Summary Data and Map Cardiac – Heart Failure Initiative Member Population = Females and Males of all ages CY 2005



Original Member	Newsletters	and	Provider	Newsletter	Mail	Out

County Name	Unduplicated Member Count	Unduplicated Provider Count	
CLAY	139	50	
Fayette	272	131	
McCreary	99	32	
<b>Grand Total</b>	510	213	

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### **Pediatric Asthma Initiative**

#### **Program Description**

The Department of Medicaid Services (DMS), Division of Medical Management and Quality Assurance (MMQA) implemented this initiative to provide the following goals:

- To improve quality of life for children with asthma.
- To educate the parent and child to be better prepared to manage asthma.
- To prevent acute exacerbations of asthma episodes.
- Promote appropriate use of healthcare resources.
- Decrease school absences.
- Improve self-management of asthma.

This initiative has targeted the age ranges of five (5) to seventeen (17) years of age. The counties selected to participate in the pilot include Perry, Pike and Powell.

An introduction letter was previously forwarded to providers and members. We wish to continue to encourage our healthcare providers for their input and assistance with this initiative. DMS MMQA continues to look forward to partnering with our providers, health departments and community resources to improve the lives of Kentuckians affected by asthma.

We have adopted specific guidelines for example of the National Heart, Lung, and Blood Institute (NHLBI). A chart abstraction was performed that included demographics, history, medications, utilization of services and education.

First mailing (for example) included an Asthma Action Plan (source: NHLBI) and Asthma Fact Sheet with information about "Asthma Is a Lung Disease", and "Managing Asthma and Asthma Triggers". Staff are available to assist with member calls, and nursing staff to answer questions as needed.

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

## **Clinical Guidelines and Standards**

- National Heart, Lung, and Blood Institute (at this time, we have adopted primarily) (NHLBI)
- National Institutes of Health (NIH)

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

# Summary Data and Map Pediatric Asthma Member Population = Females and Males with an age range 5 to 17 CY 2005



Original Member Letter and Provider Letter Mail Out

County Name	Unduplicated Member Count	Unduplicated Provider Count	Member Opt Out
PERRY	206	19	2
Pike	774	43	18
Powell	104	3	1
Grand Total	1,084	65	21

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#### STATE PLAN AMENDMENT BENCHMARK BENEFIT PACKAGE BENCHMARK EQUIVALENT BENEFIT PACKAGE

#### First Quarter Original and New Member Newsletter Mail Out

County Name	Unduplicated Member Count	Unduplicated 1Q New Member Count	GRAND TOTAL FOR 1Q MAIL OUT
PERRY	204	806	
Pike	755	1,504	
Powell	103	261	
Grand Total	1,063	2,571	3,634

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# **BENEFITS**

# **Commonwealth Essential**

	Commonwealth Essential			
Covered Services	In-network	Out-of-Network		
Annual Deductible	Single - \$750	Single - \$1,500		
	Family - \$1,500	Family - \$3,000		
Out-of-pocket maximum (excludes	Single - \$3,500	Single - \$7,000		
prescription drug expenses and emergency	Family - \$7,000	Family - \$14,000		
room co-payments)	*			
Lifetime maximum		Unlimited		
In-hospital care – provider services, inpatient	25%*	50%*		
care, semi-private room, transplant coverage				
(kidneys, cornea, bone marrow, heart, liver,				
lungs, heart and lung, and pancreas, or mental				
health and chemical dependency services				
Outpatient services - physician or mental	25%*	50%*		
health provider office visits, diagnostic and				
allergy testing, allergy serum and injections,				
diabetes education and therapy; injections, lab				
fees, X-rays; and mental health or chemical	70			
dependency services (members cost includes				
all services performed on the same day/same				
site).				
Diagnostic testing – laboratory tests, X-rays	25%*	50%*		
and other radiology or imaging services; and				
ultrasound and approved machine testing				
services performed for the purpose of				
diagnosing an illness or injury (members cost				
includes all services performed on the same				
day/same site).	25044			
Ambulatory hospital and outpatient surgery	25%*	50%*		
services – outpatient surgery services,				
including biopsies, radiation therapy, renal dialysis, chemotherapy, and other outpatient				
services not listed under diagnostic testing				
performed in a hospital or other ambulatory				
center other than a physician's office.		\tag{1}		
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# **BENEFITS**

# **Commonwealth Essential**

	Commonwealth Essential			
Covered Services	In-network		Out-of-Network	
Preventive care - annual gynecological exam,	Plan pays 100% up		to a maximum of \$200 pe	
well child care, and routine physical early			ual. Plan pays 100% of	
detection tests, subject to age and periodicity		eligible	immunizations.	
limits		20 <del>-2</del> 00-200		
Emergency Services				
Emergency room treatment (Emergency room	\$50 co-	pay plus	\$50 co-pay plus 50%*	
Co-pay waived if admitted).	25	%*	14500 00 1600000 <b>1</b> 0000 <b>7</b> 0 <b>1</b> 0000000000000000000000000000000000	
Emergency room physician charges	25	%*	50%*	
Urgent care center treatment	25	%*	50%*	
Ambulance services	25	<b>%</b> *	50%*	
Maternity care - prenatal care, labor, delivery,	25	%*	50%*	
postpartum care, and one ultrasound per			300 C 300 A C 900 A C 90	
pregnancy. Additional ultrasounds subject to				
prior plan approval.				
Prescription drugs - Retail (30 day	2:	5%		
supply)	Min	Max		
1 <sup>st</sup> Tier	\$10	\$25		
2 <sup>nd</sup> Tier	\$20	\$50		
3 <sup>rd</sup> Tier	\$35	\$100		
Prescription drugs - Mail Order (90 day	2:	5%		
supply)	Min	Max		
Generic	\$20	\$50		
Preferred Brand	\$40	\$100		
Non-preferred Brand	\$70	\$200		
Audiometric services in conjunction with a		%*	50%*	
disease, illness or injury			0070	
Chiropractic services – limited to 26 visits per		Cf .h.		
year, with no more than one visit per day	25	%*	50%*	

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# **BENEFITS**

# **Commonwealth Essential**

Covered Services	Commonwealth Essential	
	In-network	Out-of-Network
Autism Service		
Rehabilitative and therapeutic care	25%*	50%*
services		
Respite care for children ages two through 21	25%*	50%*
(\$500 maximum per month)		
Hospice care – subject to precertification by	Covered the same as under the federal	
the plan	Medicare program	
Durable Medical Equipment	25%*	50%*
Prosthetic devices	25%*	50%*
Home health – limited to 60 visits per year	25%*	50%*
Physical therapy – limited to 30 visits per year	25%*	50%*
Occupational therapy – limited to 30 visits per	25%*	50%*
year		
Speech therapy – limited to 30 visits per year	25%*	50%*
Skilled nursing facility services – limited to 30	25%*	50%*
days per year		
Hearing aids – individuals under 18 years of	25%*	50%*
age, limited to one per ear every three years	₩	
and a maximum benefit of \$1,400 per ear		

<sup>\*</sup>Services subject to deductible

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